

## Bits we'd like you to know...

### Emergencies!

**On the day:** Please call as early in the day as possible if you require an urgent appointment. We will do our best to accommodate you.

**Children in pain:** Children in particular are seen on the same day whenever possible.

**Out-of-hours:** Please see opposite for our out-of-hours arrangements.

### A Safe Environment

It is routine policy in this practice to heat sterilise (Autoclave) handpieces and instruments after each patient, in accordance with the latest guidelines from the Department of Health. We make extensive use of disposable products where ever possible.

*Our Practice is regularly inspected by the Medway Primary Care Trust and fully complies with all current Health and Safety and Infection Control policies including HTM01-05.*

We hope our air-conditioned surgeries have been equipped to create a comfortable and relaxing atmosphere in which to treat you. We are always happy to hear your comments. Any issues of concern should be raised with our reception staff or any of the dental surgeons.

### Payments

Written treatment plans and estimates are always available upon request. Fees are payable as treatment progresses. Items involving laboratory work will usually incur staged payments.

We accept cash and most leading credit / debit cards. (From 1st July 2011 cheques accepted only by arrangement).



### Dental Care Products

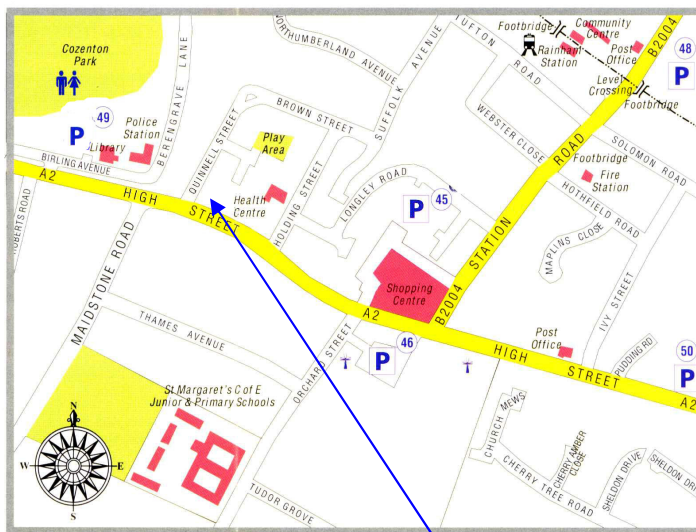
We stock a full range of oral hygiene products (toothbrushes, TePe brushes, mouthwashes, dental floss etc) at reduced cost. Please ask at reception.



**Rainham Dental Surgery...**  
**somewhere to get your teeth into!**

Check out our website at

[www.rainhamdental.com](http://www.rainhamdental.com) for more information



Rainham Dental Surgery  
& Implant Centre

## Practice Hours

Monday to Thursday

9am until 5.45pm

Friday

8.30 am until 5.15pm

Saturday

8am until 12am

Sunday & Bank Holidays we are closed

An out of hours service for acute emergencies is in operation and is available to all our regular patients via the Practice answerphone on ☎01634 235377.

If it is necessary for you to cancel your appointment please advise our receptionist at least 24 hours beforehand. We reserve the right to make a charge for wasted clinical time due to failed attendance and late notice cancellations.



Centre for Advanced Cosmetic,  
Restorative & Implant Dentistry

**Julian M Unter**

& Associates Ltd

Dental Surgeons



15 High Street

Rainham

KENT ME8 7HX

Tel: 01634 235377 Fax: 01634 378890

Email: [reception@rainhamdental.com](mailto:reception@rainhamdental.com)

Web: [www.rainhamdental.com](http://www.rainhamdental.com)

## The Practice

- Welcome! Established since 1975, the practice has earned an excellent reputation as a welcoming family dental practice offering routine care and advanced cosmetic dentistry including implants and veneers.
- Your dental health and well-being are our primary concern. Our aim is to help you keep healthy teeth for life!

## Our Team

### Dentists

Julian M Unter BDS (Lond) 1979; LDS RCS (Eng) 1979

Diane Fargher BDS (N'cle) 1986

Craig N Kennett BDS (Lond) 1990; PhD 1995; FDS RCPS (Glas) 1999

Amanda-Jane Rogers BDS (Lond) 1996; MFGDP 2001; Dip Imp Dent 2007

Atul K Shankar BDS (Lond) 1984; LDS RCS (Eng) 1984

Joanne Wentzel BChD (Pretoria) 1999

Christopher D Gould BDS (Lond) 1986 [Practice limited to Orthodontics]

Hamsa Al-Murrani BDS (Lond) 2006

Some of the dentists in the practice are in attendance on a part-time basis

### Hygienists

Lindsey Peddle Dip DH EDH 2002

Cherie Bennett EDH (Lond) 1989

Christina Campbell CEB Cert in Dental Hygiene 1974

Grace Earland CEB Dip DH 2000; LHMC Dip Dental Therapy 2000

### Nurses

All our dental nurses are trained (or in training) and registered with the appropriate authority. Several nurses are qualified to take x-rays on behalf of the prescribing dentist.

### Receptionists

Our receptionists will welcome you to the Practice and help answer any queries you may have. Questions of a clinical nature will always be discussed with your dental practitioner if appropriate.

### Continuing Professional Development

All dentists, hygienists and staff undertake regular further training to update their knowledge and skills.

## Facilities

The reception area and five modern well equipped surgeries are fully air conditioned for your comfort. The two downstairs surgeries are suitable for wheelchair access.

## Treatment

We provide quality care for adult patients on a private basis. A wide range of up-to-date techniques is available. Your dentist will discuss appropriate treatment options with you. You will be provided with an estimate of the cost (written upon request).

## Prevention

This begins with our comprehensive examination which includes oral cancer screening, assessment of your teeth and gum health and advice on prevention. Our hygienists play an important role in the prevention and treatment of gum problems. Regular examinations in accordance with the National Institute of Clinical Excellence (NICE) guidelines are encouraged. Postal reminders will be sent to you.

## Specialist Gum & Dental Implant Services

Dr Craig Kennett offers a specialist periodontal service for the treatment of advanced gum problems. Dr Kennett and Dr Amanda-Jane Rogers both provide Implants to replace missing teeth within the practice (on referral). Please ask for further details.

## Cosmetic & Restorative Dentistry

If any aspect of your dental appearance concerns you, no matter how trivial, please discuss it with your dentists. Modern dentistry offers exciting possibilities such as tooth coloured fillings, porcelain veneers, tooth whitening, crowns, gum recontouring and implants. Just ask!



## Orthodontics

Children requiring orthodontics (for straightening teeth) can if appropriate be referred for joint treatment with local specialist NHS orthodontic practitioners after discussion with the patient. Orthodontic treatment for adults, or child patients not available within the NHS, can be provided on a private basis within the Practice by Dr Christopher Gould (who limits his practice to orthodontic treatment only).

Ask reception for details.



## Children!

Due to radical changes introduced by the Government in April 2006 provision of NHS treatment to children (under 18 years)

has had to be restricted. Limited numbers of new child patients are accepted for treatment within the NHS as and when spaces become available.

## NHS or Private care for children?

When no NHS children's spaces are available, or at the parents preference, new child patients can be treated on a private basis only, with a reduced charge for examinations. Private treatment fees for children are at reduced charge and generally relate to the time taken to provide the work needed. (Details available from Reception). Private treatment enables us to offer a greater range of preventative care, including the option of the application of sealants to back teeth, dietary advice and tooth coloured fillings on permanent teeth where appropriate.

The Practice does not currently offer insurance based schemes for adult or child care. We feel that these prove to be expensive for the patient as inevitably the costs for consumer advertising, glossy brochures and scheme administration come directly from the patients' monthly payments.

Children are always welcome - however young they are. We aim to prevent dental disease rather than treat it at a later date.

## Anxious?

Some people feel a deep seated anxiety about dentistry. We understand. Please discuss your fears with us and we will do everything to help. Slightly longer appointments so you don't feel rushed and the limited use of oral sedation are some of the ways we help you to help yourself.

