

## Out-of-Hours Emergencies

### **Urgent or emergency dental treatment: Monday to Friday outside of normal hours or at weekends or Bank Holidays**

When the Rainham Dental Surgery & Implant Centre is closed, DentaLine provides temporary treatment for patients who develop severe dental pain from a variety of locations across Kent and Medway to help ease your symptoms until you can access day time care.

Patients are assessed over the telephone to establish if this is the most appropriate service for their clinical needs and when it is, will be offered an appointment for temporary treatment. Treatment is limited to pain relief and temporary dressings only. Following temporary treatment or pain relief, patients are advised to book an appointment with their own dentist. DentaLine is not a replacement for a patient's normal daytime practice. Patients must return to their own dentist to complete their treatment.

Please note that NHS charges will apply and must be paid at the time of treatment. Patients should always telephone the clinic before attending.

#### **DentaLine**

Telephone: ☎ **01634 890 300**

The line is open from 6pm to 10:55pm in the evening and 8.30am to 1:25pm Saturday and Sunday.

#### **All other times:**

Outside of the above hours, you can also contact NHS Direct on ☎ **0845 4647**, 24 hours a day for help and advice.

The treatment DentaLine can provide is restricted and is of a temporary nature. DentaLine can treat patients who are:

- Bleeding heavily (haemorrhaging) from the mouth.
- Suffering from a trauma injury to their teeth or mouth.
- Suffering from severe facial swelling.
- In acute pain of sudden onset not helped by painkillers.